

## **Premier ECO Subscription Terms & Conditions**

- 1. ByDzyne is a reseller of the Premier ECO Subscription (PES) program, which is managed and controlled by third-party vendors and suppliers.
- 2. Premier ECO Subscribers must be at least 18 years of age with a valid credit card in Subscriber's name.
- 3. Vendors and suppliers that offer accommodations and transportation may require additional charges at the time of check-in or use. Additional charges are at the discretion of the supplier. Some examples of additional costs are: additional adults or children in the room, taxes not included in the price, resort fees, usage fees, all inclusive charges, house cleaning or maid service, room service, reservation modifications, cruise fuel charges, and cancellations. Commercially reasonable efforts will be used to display additional charges on related booking engine websites or the written reservation confirmation. Keep in mind such data is provided by the supplier or vendor, not by our agency or third-party website partners. If you ever have a question as to an on-line price you can click on chat or email customer support: <a href="mailto:support@premiertravelsavings.com">support@premiertravelsavings.com</a>.
- 4. In the event any supplier informs our company that a travel reservation cannot be accepted, confirmed or becomes unavailable, a travel supplier of equal or greater value will be used as a substitute. If no substitution is available or if the substitution does not satisfy the Subscriber, a full refund of the amount paid by the Subscriber for the reservation will be issued by the vendor/supplier.
- 5. Cancellation and rescheduling policies vary. Subscribers MUST read, understand, and then agree to the terms and conditions of each reservation that is booked. If there is no cancellation or refund then that is the policy of the vendor or supplier, not our company or agency.
- 6. Dashboard benefits are based on the country where the subscriber resides. Benefits may be added, removed or substituted subject to prior approval from ByDzyne. Commercially reasonable efforts will be used to update pricing, availability, terms and conditions of use, cancellation and refund policies, and other material terms relating to benefits offered on all of the related websites.
- 7. There is no expectation that search results will yield 100% savings, or discount, as all pricing changes for many reasons. Savings reflected during one search session may differ when searched at another time due to many factors, including but not limited to, vendor availability, timeframe between service booking date and check-in date, and supplier changes in prices and fees



- 8. Wholesale Premier ECO Subscription plans are available for purchase by new and existing Preferred Customers and Brand Ambassadors only. Refer to the ByDzyne website for the Retail Customer price.
- 9. Refunds are not applicable for International orders of Digital Products.
- 10. For USA, Australia, and Japan only: The purchase of any Digital products (including the Premier ECO Subscription plans) are refundable within 7 days of purchase as long as the Subscription has not been activated. The refund request must be submitted via the Customer Support Ticketing System within 7 days from the purchase date of the product or service. Refund limitations:
  - A. Activated Digital Products are non-refundable.
  - B. Refunds are only applicable to the initial enrollment of such digital products.
  - C. Refunds not applicable for any admin fees, if applicable, and monthly subscription rebills, but monthly subscription rebills may be cancelled at any time through the ByDzyne Backoffice.
- 11. ByDzyne's Premier ECO Subscription is subject to a monthly subscription billing, which will start 30 days from the date of purchase of the Premier ECO Subscription. The Monthly subscription is non-refundable, but may be cancelled at any time via the Autoship section in ByDzyne Backoffice. Once cancelled, Subscriber will no longer have access to the Premier ECO Dashboard and its benefits. Access to the Premier ECO Dashboard may be reinstated with billing of the monthly subscription fee.
- 12. Ambassadors or subscribers who have subscribed for the Premier ECO Subscription PLUS (1 year term) or PRO (2+1 Years term) plans will be given the option in the last month of their subscription term and to renew for a monthly subscription term. If their subscription is not renewed in the last month, subscriber has a 24-hour grace period after the end of their subscription term to renew the subscription to the monthly plan. If the monthly payment is not made within the 24-hour grace period, the subscriber account will be deactivated.
- 13. Subscriber consents to receive automated calls, pre-recorded messages, and texts at the numbers provided when you register, and will be used for all contact. Make sure your phone number and email address is accurate.
- 14. Make sure to login to your Premier ECO Dashboard and click on "Premier Travel Savings" to access the online booking engine to receive possible savings. If you decide to use the Destination Specialist "high touch" service there is no expectation for savings as this is considered a service offering the best or same rate you would find elsewhere. If savings are available your Destination Specialist will let you know including any incentives for group bookings. If you are looking for discounts make sure to book on the travel booking engine.



- 15. When you select the "Premier Travel Savings" booking engine from the Premier ECO Dashboard make sure to click on "my account" and click on (a) my profile (b) then "credit card" to add your credit card in the same name of the subscriber (you cannot book unless there is a credit card on file that matches the name of the subscriber and billing address) (c) you can add a secondary traveller that is not traveling with you but they will also need a credit card on file in their name (d) then click on "member guide" to read about all the value and maximizing your benefits. Primary and secondary travellers/subscribers, once registered, or non transferable.
- 16. Protect your password as the Subscriber is responsible for any fraud charges related to the subscriber account.
- 17. As a subscriber you agree that you will not process any chargeback to any travel or other service completed or purchased with any vendor or supplier. By purchasing ByDzyne's Premier ECO Subscription, you waive any chargeback rights and accept responsibility for any bookings completed and adhere to all refund policies set by the supplier when conducting any transaction.
- 18. Brand Ambassador or Subscriber is restricted from developing any marketing materials to represent Premier ECO Subscription and must use ByDzyne approved materials.
- 19. Ambassadors or Subscribers shall not try to negotiate deals with any travel industry supplier but can refer any possible relationship to <a href="mailto:support@premiertravelsavings.com">support@premiertravelsavings.com</a>.
- 20. When conducting presentations never state that ByDzyne has any special relationship with any brand vendor name as the relationships are through a 3rd party travel agency.
- 21. Brand Ambassadors and Subscribers attending any ByDzyne event or traveling through trips booked via the Dashboard are restricted from recruiting or selling the ByDzyne opportunity or the Premier ECO Subscription to any employee of any supplier location when traveling or attending an event. Vendors and suppliers have policies restricting any recruiting efforts of their staff or employees.
- 22. BA shall use the Premier ECO Subscription services including the Dashboard as per the policy and procedure laid down in the Code of Ethics.
- 23. Emails used to register for the free Travel Savings Gift Vouchers (TSGV) may not be used to register for the free Premier Easy Cash Off (ECO) Lite Account. However, TSGV and ECO recipients are able to upgrade to the full Premier ECO Subscription platform with the same email used for the free accounts.